

NOTICE OF PRIVACY PRACTICES

This notice explains the ways your medical information may be used and shared with others. It also shows you how you can get access to this information. Please review it carefully.

OUR RESPONSIBILITIES

FoundCare, Inc. by law must keep safe and maintain the privacy of your protected health information. We must provide you with notice about our legal duties and privacy practices related to your health information. Some health information related to substance use disorder diagnosis, treatment, or referral may be protected under federal law (42 C.F.R. Part 2), which provides additional confidentiality protections beyond HIPAA. We must follow the terms of this notice.

HERE ARE SOME EXAMPLES HOW WE WILL USE YOUR INFORMATION WITHOUT YOUR PERMISSION:

- **For treatment.** *Example: to arrange for referrals with a specialist*
- **To run our operations.** *Example: to develop better services for you.*
- **For payment.** *Example: your doctor may send us a claim to pay.*
- **Certain behavioral health and substance use disorder records may have additional protections under federal law and may require your written consent before disclosure.**
- **If required or allowed by law for these reasons:**
 - For help with public health and safety issues. *Example: to report suspected abuse, neglect, or domestic violence*
 - Research purposes
 - To respond to an organ donation request
 - To work with a medical examiner or funeral director. *Example: to identify a deceased person, or resolve causes of death.*
 - To address worker's compensation claims
 - Law enforcement, and other government requests.
 - To respond to lawsuits, court orders and legal actions.
 - When a business associate performs certain functions on your behalf, such as payment.
 - To persons involved with your care. *Example: a family member in an emergency. If you cannot object, we may decide if the disclosure is in your best interests.*

WE MAY USE AND DISCLOSE YOUR HEALTH INFORMATION WITH YOUR OR YOUR REPRESENTATIVE'S WRITTEN PERMISSION WHEN:

- Using or disclosing psychotherapy notes as allowed by law
- In the sale of information to others
- In the release to third parties
- Certain marketing communications
- Certain substance use disorder treatment records, unless disclosure is permitted under federal law (42 C.F.R. Part 2)

Please note that you may revoke your permission at any time in writing, except if we have already acted.

WHAT ARE YOUR RIGHTS? YOU HAVE THE RIGHT TO:

- **Ask for a copy of your health and claim records.** Upon a reasonable fee. We may deny your request and you may have the denial reviewed. You can name another party as the recipient.
- **Inspect and correct health and claims records.** If they are incorrect or incomplete. We may deny your request, and will explain in writing.
- **Request confidential communications.** *Example: to receive mail at a different address. We will accept valid requests, tell us if you fear that contacts about your health information at your present location would put you in danger.*
- **Limit what we use or share for treatment, payment, or our operations or to others.** We may deny your request.
- **Request a list of those with whom we have shared your information for six years prior to the date you ask except for:**
 - treatment, payment, and health care operations
 - prior disclosures
 - sharing done with your authorization
 - uses or disclosures authorized or required by law.

This right may also apply to certain disclosures of substance use disorder treatment information protected under federal law (42 C.F.R. Part 2).

We will charge a reasonable fee if you ask for a list more than once in a period of 12 months. You need to make this request in writing.

- **Choose someone to act for you to exercise your rights and make choices by a medical power of attorney or legal guardian.** We will verify this authority before we take any action.
- **Be notified of any breach of unsecured medical information.** Unless we determine that there is a low probability that your medical information has been compromised.

ADDITIONAL PROTECTIONS FOR SUBSTANCE USE DISORDER RECORDS:

Federal law (42 C.F.R. Part 2) protects the confidentiality of substance use disorder treatment records. These records generally may not be used or disclosed without your written consent unless otherwise permitted by law. Federal law also prohibits the use of these records to investigate or prosecute a patient or to discriminate against a patient in employment, housing, or access to services.

Federal law (42 C.F.R. Part 2) provides additional protections for substance use disorder treatment records. These records generally may not be used or disclosed without your written consent unless otherwise permitted by law.

EXERCISING YOUR RIGHTS

Contacting FoundCare: If you have any questions, or to get a paper copy of this notice, please contact us at:

FoundCare, Inc.
Attention: Compliance Officer
2330 S. Congress Avenue West Palm Beach, FL 33406
Telephone: 561-432-7903
Email: compliance@foundcare.org

Filing a Complaint: If you feel we have violated your rights, you may file a complaint by contacting the address above or with:

Secretary
Department of Health and Human Services
200 Independence Avenue, S.W. Washington, D.C. 20201
Telephone: 1-800-368-1019

You will NOT be retaliated against for filing a complaint.

FUTURE CHANGES TO THIS NOTICE

We reserve the right to change the terms of this notice. The changes will apply to all information we maintain. If we make any material changes, we will post the revised notice on our website and we will mail a copy to you upon request.

